SEPA Instruction:
Cancel Direct Debit Mandate

Bank of Ireland

Please be aware that by cancelling your SEPA Direct Debit mandate you are instructing the bank to permanently stop all SEPA Direct Debit payments for the unique mandate reference specified below. Once this request is processed by the bank, your mandate cannot be reactivated. You **must** also advise the Creditor that you have cancelled your direct debit mandate.

*** Mandatory information required – all information must be provided.**

Direct Debit Information

Creditor Name*

Creditor ID*

Unique Mandate Reference*

Your IBAN* I E B O F I

Are you cancelling your Direct Debit Mandate before the first Payment?* Yes No

Amount of last payment (If Applicable)

Customer Information

Name*

If you would like to be notified when your request has been processed, please provide your preferred notification details below:

Mobile Phone Number

or

Email

Information

Creditor Name: The Company with whom you signed the SEPA Direct Debit mandate

Creditor ID: Unique direct debit scheme identifier of the Company with whom you have signed the direct debit mandate. You can find it by contacting your creditor directly or from your recent transactions on 365 online or BOL where extended information is available for previously presented Sepa Direct Debits.

Unique Mandate Reference: Unique mandate reference assigned by the creditor to you. You can find it by contacting your creditor directly or from your recent transactions on 365 online or BOL where extended information is available for previously presented Sepa Direct Debits.

IBAN: You can find your IBAN (International Bank Account Number) on the top right hand corner of your Bank of Ireland account statement. (eStatement or Paper Statement).

Customer Signature(s):*

Sign here

Date* D D M M 2 0 Y Y

Sign here

Date* D D M M 2 0 Y Y

Post to:

BOI SEPA DEBTOR SERVICES, P.O. BOX 365, DUBLIN 18, IRELAND.

All requests will be processed within 24 hours of the bank receiving the instruction.

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