

Lost or stolen wallet checklist

Losing your wallet or handbag can mean losing your bank cards, credit cards, driving licence and mobile phone. If you have lost your wallet or your bag, below you will find a list of commonly used service providers to help you cancel and reorder lost items.

Many companies accept notification of lost items by phone or through their website. If you cannot find a particular company listed below, please try an internet search engine.

LOST BANK / CREDIT CARD – FINANCIAL INSTITUTION

Bank of Ireland	<ul style="list-style-type: none">1890 706 706 or 00353 56 775 7007 if abroad
AIB	<ul style="list-style-type: none">1800 242 227 or +353 (0) 1 2695022 if abroad
PTSB	<ul style="list-style-type: none">1800 245 399 or +353 1 212 4290 if abroad
Ulster Bank	<ul style="list-style-type: none">1800 245 399 or 0044 1315498186 if abroad
KBC	<ul style="list-style-type: none">1800 939 244 or 353 1664 6100 if abroad
Avant Card	<ul style="list-style-type: none">0818 409 511 or +353 7195 94040 if abroad
Rabo Direct	<ul style="list-style-type: none">1850 882 244 or 00353 16599731 if abroad

AN GARDA SÍOCHÁNA

Emergency	<ul style="list-style-type: none">999 or 112 (only in case of emergency)
Reporting a crime	<ul style="list-style-type: none">www.garda.ie for local Garda Station contact details or to report the crime online

MOBILE PHONE

Vodafone	<ul style="list-style-type: none">Bill pay: ring 1907 (from any bill pay or landline phone)Pay as you go: ring 1747 from a mobile or 1850 20 40 20 from a landline
Three	<ul style="list-style-type: none">1913 or 083 333 3333
Meteor	<ul style="list-style-type: none">Bill pay: 1905 or 00353 1 430 7085Pay As You Go: 1890 808 585 or 00353 1 430 7066 if abroad
Eir	<ul style="list-style-type: none">1800 690 000 or 00353 1 430 7312 if abroad
Tesco	<ul style="list-style-type: none">1749 or 089 420 0000
Post Mobile	<ul style="list-style-type: none">1850 789 789

PASSPORT

Local Garda Station	<ul style="list-style-type: none">Report to An Garda SíochánaSubmit a new application, ensuring to complete Section 6 of the application form, explaining how your previous passport was lost/stolen or damagedHave it witnessed and stamped by a Garda
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DRIVING LICENCE

National Driving Licence Service

- Report to An Garda Síochána
- National Driving Licence Service Website – www.ndls.ie
- Where you are applying for a replacement lost or stolen licence you must submit:
 - Fully completed application form which can be located by clicking [Driving Licence D401](#)
 - A completed lost licence declaration (question 17 on D401)
 - [NDLS medical form](#) (dated within 1 month) if required
 - [Evidence of IBT](#) if required
 - [Evidence of CPC](#) if required
 - [Evidence of PPSN](#)
 - If the address has changed since your last learner permit / driving licence was issued, you must provide evidence of new address (must be dated within 6 months)
 - [Photographic ID](#)
 - Evidence of [residency entitlement](#)
 - Relevant fee
 - Your photograph and signature will be captured at the NDLS office

MEDICAL CARD / GP VISIT CARD

HSE

- 1890 252 919

HEALTH CARE

VHI

- 1890 444 444 or 00353 56 7753000 if abroad

Aviva

- 1890 714 444 or 00353 21 480 2040 if abroad, International +353 1481 7840

Glo Health

- 1890 744 744 or 0044 208 666 0628 if abroad

Laya Healthcare

- 1890 904 067 or +353 (0) 21 202 2000 if abroad

European Health Insurance Card

- 1850 24 1850

DONOR CARD

Irish Donor Network

- 1850 731 137

EUROPEAN HEALTH INSURANCE CARD

Local Health Office

- To find contact details of your local Health Office: www.hse.ie

SOCIAL WELFARE CARD

Social Services

- 1890 837 000

AGE CARD

Age Card Ireland

- Report to An Garda Síochána
- Apply for a replacement through www.agecard.ie (same as applying for new)

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CLUB CARDS

Dunnes Stores	<ul style="list-style-type: none">• 1890 25 3185
Supervalu	<ul style="list-style-type: none">• 0818 313 023 or email help@rewards.ie
Tesco	<ul style="list-style-type: none">• 00800 00 591 688 or www.tesco.ie/clubcard
Boots	<ul style="list-style-type: none">• www.boots.ie
Debenhams	<ul style="list-style-type: none">• log in to www.debenhams.ie
Topaz Fuel Card	<ul style="list-style-type: none">• 1890 32 32 32 or email info@topazcard.ie
Applegreen Rewards	<ul style="list-style-type: none">• 01 512 4884 or rewards@applegreen.ie
Costa	<ul style="list-style-type: none">• For cards registered online - www.costaireland.ie
Starbucks	<ul style="list-style-type: none">• 016 770 744

PREPAY ELECTRICITY / GAS CARDS

Prepay Power	<ul style="list-style-type: none">• 1890 989 582 or email cards@prepaypower.ie
SSE Airtricity	<ul style="list-style-type: none">• 1850 812 220
Electric Ireland	<ul style="list-style-type: none">• 1850 301 030
Bord Gáis Energy	<ul style="list-style-type: none">• 1850 632 632

LEAP CARDS / TRAVEL CARDS

Leap Card	<ul style="list-style-type: none">• Login to your account to cancel your card
Free Travel Pass	<ul style="list-style-type: none">• 1890 500 000 or 00353 71 915 000 if abroad
USIT Travel Card	<ul style="list-style-type: none">• 01 602 1906

GIFT CARDS

One4All	<ul style="list-style-type: none">• 01 8708111
Apple iTunes	<ul style="list-style-type: none">• 1800 92 38 98
LOVE2SHOP	<ul style="list-style-type: none">• 01 907 5505