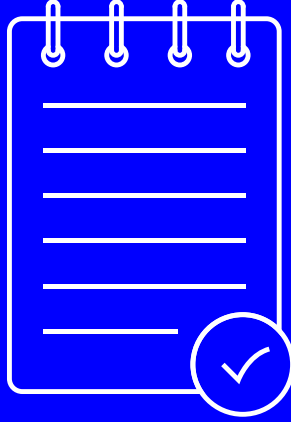


Banking from home

5 easy steps to register for online & phone banking



- 1 Have your account number to hand. If you don't know your account number, it is displayed on top of your statements.
- 2 To activate your online banking profile, please contact our dedicated activation team on **1890 365 500** or **00353 1 250 0437** if calling from abroad.
- 3 Our Activation Agent will ask you 3 simple questions relating to you and your account, to verify your identity.
- 4 You'll be asked to set up a PIN. Our agents will instruct you on how to set up your own unique PIN.
- 5 The agent will provide you with a unique USER ID. This is a very important number, that you will need each time you log on to online banking. If you ever forget your USER ID, text USER to **50365**.

That's it, you can now activate your account and start banking online or on the phone straight away.

Logging on for the first time

Once you've activated your profile, set up your PIN and received a USER ID from one of our agents, logging in for the first time is simple.

Using Online & Mobile banking

1. Log onto www.365online.com if you want to access your accounts on a laptop or PC.

If you want to use the banking app instead, go to the App store if you have an iPhone, or Play store if you have an Android phone.



2. Key in the 6/8 digits from your unique USER ID (you will only need to do this once if you use the mobile app).
3. Key in your date of birth or the last 4 digits of your phone number.
4. Key in 3 random digits from your 365 PIN.

Using Phone banking

1. Phone **0818 365 365**
2. Select Option 1 for personal customers
3. Key in your 8-digit account number
4. Key in 3 random digits from your 365 PIN



**Bank of
Ireland**