

Group Environmental Policy 2024

The facilitation of a clean environment and effective environmental protection is a fundamental aspect of good business practice. Bank of Ireland Group recognises that its business activities have an impact on the environment, both globally and locally. Therefore, it is our policy to minimise the impact of our operations on the environment.

The scope includes the management of environmental impacts of all administration buildings and retail branches within ROI, NI & GB.

We are actively engaged in pollution prevention measures through the ongoing identification, control and reduction of those significant environmental impacts associated with our activities.

These include:

- Consumption of utilities i.e. electricity/gas/oil
- Water consumption
- Paper consumption
- Waste management
- Supplier and subcontractor control

We are also committed to a process of continuous improvement of environmental performance through:

- Implementing this policy by setting objectives and targets and developing environmental programmes
- Measuring environmental performance on an ongoing basis and using this information to regularly review policy, objectives, targets and the allocation of resources
- Encouraging, guiding and supporting staff to act in accordance with this environmental policy
- Working with suppliers and sub-contractors to minimise their environmental impacts and to adhere to this policy when working with Bank of Ireland
- Auditing and monitoring operational environmental risks and reviewing practices where necessary

We are committed to complying with all relevant environmental legislation. The Group is also committed to supporting environmental initiatives in society, the economy and the business community.

This Bank of Ireland Environmental policy is reviewed annually as part of the senior management review of the ISO14001 Environmental Management System.

This policy is aligned to Bank of Ireland's Purpose and Values. Our Values – Customer First, Better Together, Take Ownership, and Be Decisive – represent who we are and who we want to be when we are at our best. They guide how we show up every day for each other and how we deliver on our Purpose to help Customers, Colleagues, Shareholders, and wider Society to Thrive. We want everyone in the organisation to understand how this policy connects with our Purpose and Values and to think about how it helps guide their behaviour and the work they do every day.

This policy is available on the Bank of Ireland's intranet site, and also on the Bank's website www.bankofireland.com.

Signed:

Myles O'Grady
Group CEO

Date :

7-3-24