

Insurance Product Information Document

Company: Intact Insurance Ireland DAC Product: Holiday Home/Residential Investment Property
Intact Insurance Ireland DAC is regulated by the Central Bank of Ireland (reference C750). A private company limited by shares registered in Ireland under number 148094 with registered office at Intact House, Dundrum Town Centre, Sandyford Road, Dundrum, Dublin 16.

This is a general product summary. Complete pre-contractual and contractual information specific to You is provided in your other documents. These include Your proposal form or statement of fact, policy document and schedule. Please ensure that You read them carefully.

What is this type of insurance? Home Insurance arranged by Bank of Ireland Insurance Services and underwritten exclusively by Intact Insurance Ireland DAC provides insurance cover for Your Residential Investment Property or Holiday Home and/or for the Contents within your Property



What is insured?

The policy covers:

Loss or damage caused by sudden and unforeseen events such as:

- ✓ Fire, explosion, lightning, earthquake
- ✓ Storm or flood
- ✓ Subsidence, Ground Heave, Landslip
- ✓ Stealing or attempted stealing
- ✓ Escape of water or oil
- ✓ Malicious persons or vandals
- ✓ Falling trees or branches
- ✓ Impact involving an aircraft, aerial device, vehicle, train or animal
- ✓ Fire brigade charges €2,000
- ✓ 24hr emergency helpline service

Buildings cover includes:

- ✓ Buildings Damage – up to Sum Insured to repair or rebuild Your property
- ✓ Accidental Damage on Buildings (Holiday Home only)
- ✓ Liability to others: Damage, injury or illness caused to others as a result of ownership of the property insured up to €3,000,000
- ✓ Damage to underground services, Accidental Damage to cables or underground services supplying the Buildings
- ✓ Water and heating installations Damage to any fixed domestic water or heating installation caused by freezing
- ✓ Trace & access up to €700
- ✓ Rent and alternative accommodation up to 10% of the Buildings Sum Insured where the property is a Residential Investment Property
- ✓ Accidental breakage of glass

Contents cover includes:

- ✓ Contents in the garden up to €400
- ✓ Clean up expenses up to €2,000
- ✓ Door locks up to €400
- ✓ Liability to others: Damage, injury or illness caused to others as occupier of the property up to €3,000,000

Optional Extras

- Accidental Damage to Contents for Holiday Homes



What is not insured?

- ✗ Any incident, cause or event not outlined in Your Policy (booklet & Schedule)
- ✗ Excess: this is the first amount of any claim that You must pay. This is outlined on Your Policy Schedule with further excesses outlined in the policy document applying to certain cover
- ✗ Accidental bodily injury, death, disease or illness of any member of Your Household
- ✗ Gradual ingress of water, for example, where water slowly seeps through on an ongoing basis from a shower tray
- ✗ When the property is unoccupied, some covers are excluded unless certain requirements are satisfied first, for example, turning off the water. There are different requirements for a Holiday Home and Residential Investment Property. Please refer to the Policy booklet for full details.
- ✗ Matching of items: we will pay for damaged items in a set or suite but not for other pieces of the set that are not damaged, for example, a suite of furniture
- ✗ Wear & tear, maintenance, breakdowns and gradually operating causes
- ✗ Faulty workmanship or defective design or the use of defective materials
- ✗ Damage caused by pets, insects or vermin
- ✗ Loss by deception unless it is only entry to Your Home that is gained by deception
- ✗ Loss of money not reported to the Gardai within 24 hours of discovery
- ✗ Consequential (indirect loss) arising indirectly from an insured event
- ✗ Loss or damage caused by radioactive contamination, war, terrorism, sonic bangs, pollution or contamination
- ✗ Accidental loss or Damage to property, bodily injury, death, disease or illness or fear of suffering bodily injury, death, disease or illness arising out of actual or suspected exposure to Asbestos, Asbestos Dust or Asbestos Containing Materials
- ✗ No cover for Accidental Damage under Buildings/Contents while Your Home or any part of it is lent to any persons other than a member of Your Household or let to tenants
- ✗ Loss or Damage caused deliberately by You or any member of Your Household or persons occupying the property
- ✗ Loss of cards not reported to the issuing organisation within 24 hours of discovery
- ✗ Loss or damage to electronic data



Are there any restrictions on cover?

- ! The maximum amount payable is the sum insured which is outlined on your schedule
- ! Inner policy limits apply to some covers, for e.g., valuables, alternative accommodation
- ! In the event of a claim for contents a deduction will be made for wear, tear and depreciation in respect of items such as clothing, TV's, and floor coverings
- ! In the event of a claim, we may not be obliged to pay you the full amount until repair, replacement or reinstatement works have been completed and specified documentation has been furnished to us. Where such conditions apply, we can defer a) 5% of the claim settlement amount in a case in which the claim settlement amount is less than €40,000 or b) 10% in a case in which the claim settlement amount is €40,000 or more. In the handling of a claim, we reserve the right to use our Managed Repair Network of Building Contractors.



Where am I covered?

- ✓ Cover is provided in respect of the property insured by us, at the address shown on Your Policy Schedule
- ✓ Liability cover is provided within the EU & worldwide liability in respect of domestic employees during a temporary visit outside ROI



What are my obligations?

Keep us informed

- Refer to your Statement of Fact regarding the duty of disclosure and changes that need to be advised to Us.

Take care of your property

- Take reasonable steps to prevent or minimise loss, damage or accident
- Maintain the property in a sound condition

Ensure you have adequate cover to meet your needs

- Review the amounts for which You have insured Your property regularly. It is your duty to ensure Your property is adequately insured
- Check the cover provided under Your Policy regularly to ensure it continues to meet Your needs, reviewing all policy documentation as terms, specific to You and Your cover, will be outlined on Your Policy Schedule

Do the following in the event of a claim

- Notify us within a reasonable time from when You become aware of an incident/loss that could give rise to a claim
- Notify the Gardai if You have items stolen or a malicious act
- Provide us with whatever information, assistance or evidence we reasonably request including any written correspondence received in connection with a claim / incident ensuring not to respond without our consent
- Do not dispose of any items for which You are making a claim until we have inspected them



When and how do I pay?

Payment is to be arranged prior to cover commencing by one of the following options:

- Instalments: pay your premium monthly at no extra cost. Alternatively, You can pay with a single instalment. No form filling required, simply call 01 290 1958 with Your bank current account details to set up a direct debit
- Credit or debit card: call 01 290 1958 with Your card details to pay by credit or debit card
- Online banking/mobile app or calling into your branch, by making payment to the following bank account, BIC BARCIE2D IBAN IE24BARC99021245006501



When does the cover start and end?

- Please refer to Your Policy Schedule for details on the period of cover



How do I cancel the contract?

- You may cancel Your Policy by writing to Bank of Ireland Insurance Services Limited, PO Box 12888, Dublin 17 or call 01 290 1958