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## ROME Enhancements

### ROME Enhancements

We are committed to supporting you throughout the mortgage journey and continuously improving your experience.

Through our regular monthly ROME enhancements, we make small but meaningful updates to functionality, helping to create a smoother and more straightforward experience. With this in mind, we're delighted to share the latest upgrades with you.

1. Enhancement to Solicitor Listing on ROME
2. Copy Case Functionality Enhancement

If you have any questions, please contact your Relationship Manager

#### 1. Enhancement to Solicitor Listing on ROME

We have made enhancements to the solicitor drop down listing on ROME. In this change, we have updated the existing Solicitor listing, to align Rome with the Registered Solicitor Panel list.

This will help simplify the process for you when inputting cases on ROME and will reduce the need to send a case message requesting a solicitor who was not on the ROME listing to be added to a case.

#### 2. Copy Case Functionality Enhancement

We have made an enhancement to update the wording on the Copy Case functionality on ROME.

The wording will now advise that it is not recommended to copy placeholders and/or documents, if the original case is older than three months.

This will reduce the risk of out of date placeholders and documents being copied to the new case and adding time to the Broker journey. Please see example of the updated wording below.

Are you sure you want to copy as a new case? ✕

If you have previously submitted an AIP for this case, a new case ID will be created and a new credit footprint will be made.

**Copy case placeholders and documents? \***

Yes  No

Some duplicate or redundant placeholders may be copied over from the original application to the new application.  
**If the original case is older than 3 months, it is not recommended that you copy placeholders and documents. In these cases, please ensure that you complete a new upload of documents once the new case is created.**

**Change case segmentation? \***

Yes  No

Cancel Copy Case