

9 February 2026



Rome Enhancements

Rome Enhancements

We are continuously seeking ways to support you by improving elements of the mortgage journey. Our regular monthly ROME enhancements allows us to deliver small changes to functionality allowing for smoother interactions.



With this in mind, we are delighted to announce the following enhancements:

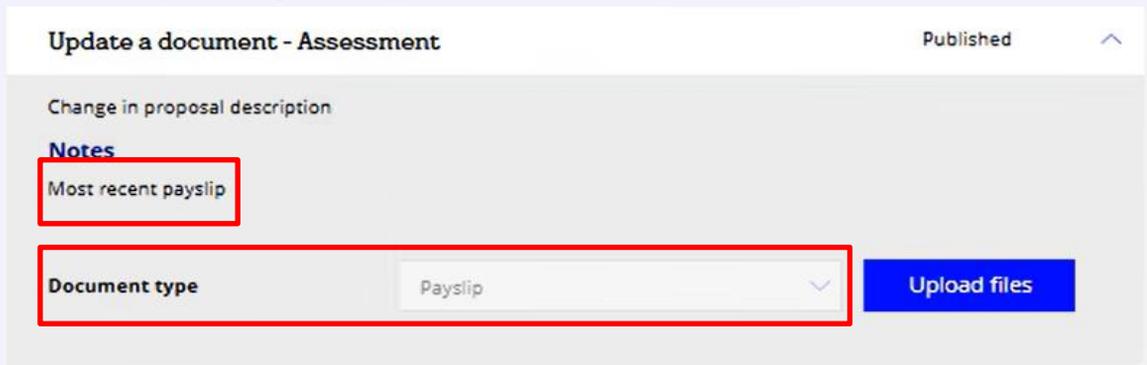
1. Enhancement to 'Update a Document' placeholders.
2. Introduction of a 'View' button for Uploaded documents.
3. Enhancement to Self Employed Income Fields.
4. Reduction of Questions on Househunter Applications.
5. Deletion of unfulfilled ROME applications.

If you have any queries or require assistance with any of the above, please do not hesitate to contact your Relationship Manager or our Broker Specialist team.

1. Enhancement to 'Update a Document' placeholders

This enhancement will mean that for each document that you are required to provide, we will already have selected the Document type in the dropdown field, with additional supporting notes displayed within the placeholder, as shown below.

This change will streamline the process by making it simpler and clearer to identify required documents in the Assessment, Pre Completion and Completion stages of an application.

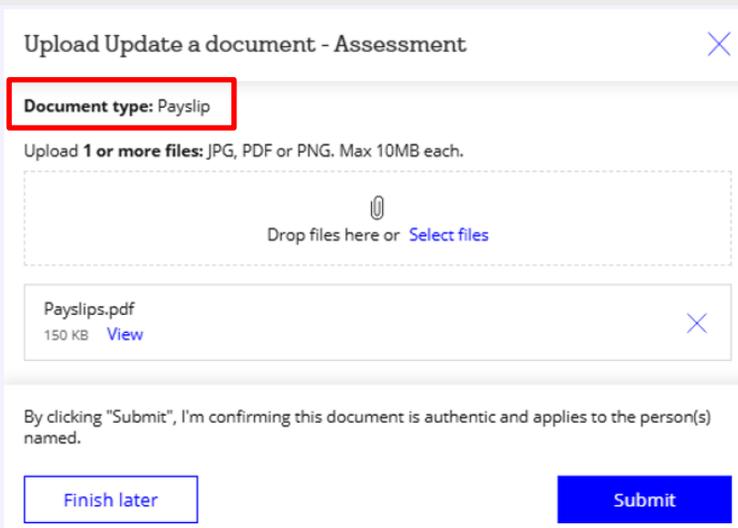


Update a document - Assessment Published

Change in proposal description

Notes
Most recent payslip

Document type Payslip Upload files



Upload Update a document - Assessment

Document type: Payslip

Upload 1 or more files: JPG, PDF or PNG. Max 10MB each.

Drop files here or [Select files](#)

Payslips.pdf
150 KB [View](#)

By clicking "Submit", I'm confirming this document is authentic and applies to the person(s) named.

[Finish later](#) [Submit](#)

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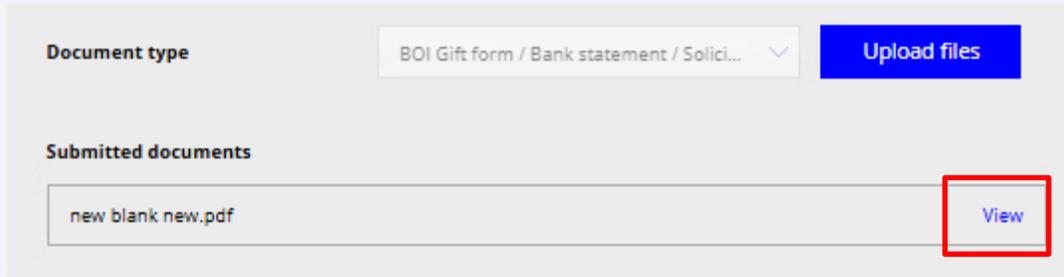


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2. Introduction of a 'View' button for Uploaded documents.

We have introduced a 'View' button for documents that have been uploaded to a placeholder on ROME.

This means you will now be able to view uploaded documents easily, while they are in a status of 'Uploaded'



Document type: BOI Gift form / Bank statement / Solici... Upload files

Submitted documents

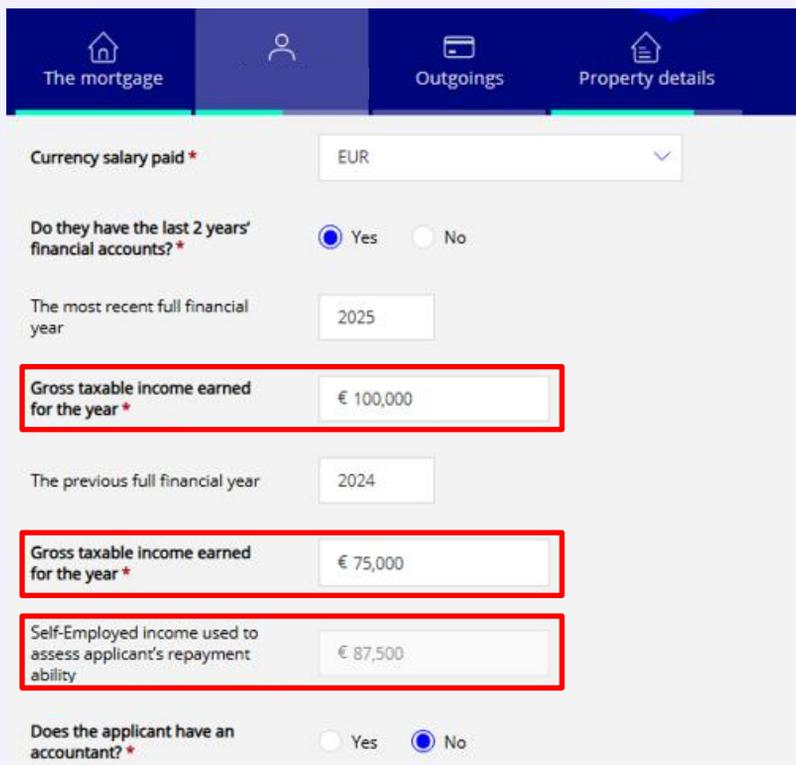
new blank new.pdf	View
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3. Enhancement to Self Employed Income Fields

We have made the below enhancements, when inputting income for self employed applicants on ROME.

- The Gross taxable income field is now a mandatory field.
- The 'self employed income' field is no longer mandatory and changed to be a read only.

These changes will ensure for greater accuracy of income for self employed applicants.



The mortgage | Outgoings | Property details

Currency salary paid * EUR

Do they have the last 2 years' financial accounts? * Yes No

The most recent full financial year 2025

Gross taxable income earned for the year * € 100,000

The previous full financial year 2024

Gross taxable income earned for the year * € 75,000

Self-Employed income used to assess applicant's repayment ability € 87,500

Does the applicant have an accountant? * Yes No

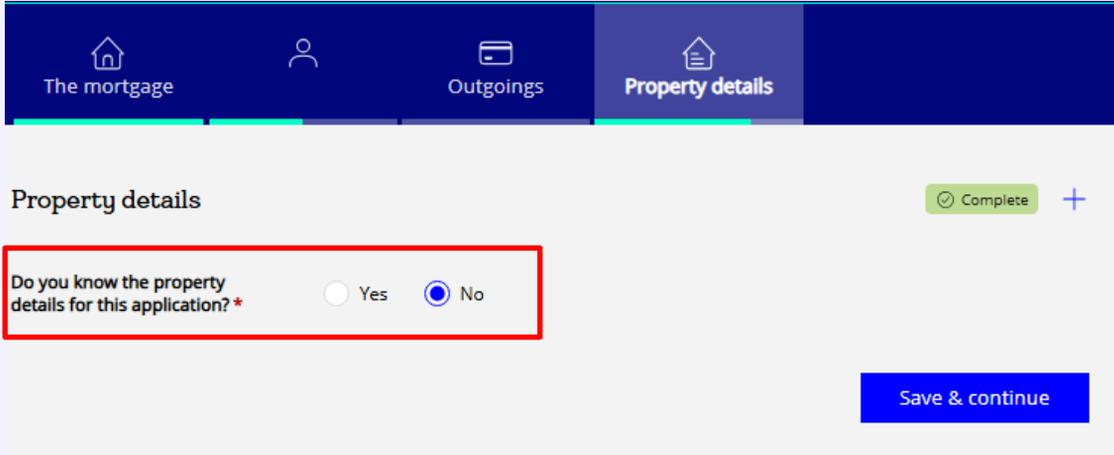


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4. Reduction of Questions on Househunter Applications

In this enhancement, when completing a Househunter application you will no longer be required to answer property specific related questions. This will remove 11 questions previously required on Househunter Applications.

This enhancement applies when 'No' is answered to the below question.



The screenshot shows a navigation bar with four items: 'The mortgage', a person icon, 'Outgoings', and 'Property details'. The 'Property details' section is active and contains a question: 'Do you know the property details for this application? *'. Below the question are two radio buttons: 'Yes' (unselected) and 'No' (selected). A green 'Complete' button with a checkmark and a plus sign is in the top right. A blue 'Save & continue' button is in the bottom right.

5. Deletion of unfulfilled ROME applications

The Mortgage Store is continuing to implement a data compliance programme which will result in all information of an 'Unfulfilled' Mortgage Application, which includes customer name, address, financial details and any documents received, being deleted.

Only applications which are in a 'cancelled' status on ROME and have been in this status for more than twelve months plus one day, between the period of 2018 to Dec 2023 will be deleted.

This is a requirement under GDPR to minimise the amount of data we hold and implement privacy by design to meet our Regulatory obligations.