

Social and Financial Inclusion Statement



**Bank of
Ireland**



At Bank of Ireland we are committed to ensuring that no individual is prevented from accessing the financial system, solely due to their inability to produce standard anti-money laundering identification documentation, e.g. passport or driving licence to verify name and date of birth and a utility bill to verify address.

While most prospective customers will be able to provide the standard anti-money laundering identification documents to verify their identity, where an individual, for genuine and justifiable reasons cannot, and in all likelihood will not be in a position to provide standard evidence of identity or address, alternative documentation or verifiable information may be provided and used to verify the individual's identity.

In circumstances where an individual does not have the standard anti-money laundering identification documentation, the following conditions will apply. The individual must:

- ▶ be a personal customer (does not apply to business customers); and
- ▶ be a resident in the jurisdiction in which the account is being opened.

The facilitation of account opening without the required standard anti-money laundering identification documentation is restricted to those prospective customers that may otherwise be prevented from accessing the financial system.

Bank of Ireland is regulated by the Central Bank of Ireland.

